

Opening a GeauxPass Individual Account

To open an account, please complete the following:

1. Complete the form on page 2 and list all vehicles to be added to your account on page 3
2. Read and sign the GeauxPass Toll Tag User Agreement (pages 4 and 5) and send it together with your application form
3. Once you have completed the form, you can fax your request to (985) 475-3032

Or applications can be mailed to: GeauxPass, PO Box 786, Golden Meadow, LA 70357-0786

Or bring the necessary materials to our Customer Service Center:

- Golden Meadow – 1821 South Alex Plaisance Blvd. (Hwy 3235)
Office Hours:
Monday to Friday from 8:00 am to 4:00 pm
Saturday and Sunday Closed

**If you have any questions about GeauxPass or opening an account,
Call us at (866) 662-8987 or visit www.geauxpass.com.**

GeauxPass Individual Application

Please print all information. **Required.

Account Number (office use only): _____ Clerk ID: _____

**Applicant's Last Name: _____ First Name: _____ MI: _____

**Address: _____

**City: _____ **State: _____ **Zip Code: _____

**Phone Number: _____ Alternate Phone Number: _____

** E-mail Address: _____

** Driver's License Number: _____ **State: _____

GeauxPass:

(Required fee to open a GeauxPass account is \$1.59 per GeauxPass TollTag, plus a minimum of \$20.00 pre-payment. Total to open account with one TollTag is \$21.59)

Please list the quantities of TollTag you wish to purchase. You may add more TollTag any time by calling or visiting the Customer Service Center.

TollTag Quantity: _____

Method of Payment: Visa MasterCard Amex Discover Check

Credit Card Account No. _____ Exp. _____

Auto Replenish: Yes No

(Charges credit card \$20 when balance falls below \$10. Only notification is on credit card statement.)

Delivery Method (Check One): Mail Pick Up

(Note: GeauxPass must be picked up within 5 working days after you are notified. We will make one attempt to contact you. If the GeauxPass is not picked up within 5 working days, we will deposit your check and/or charge your credit card, then mail out your GeauxPass tag to the address provided in this form.)

If Pick Up: By Whom _____

Phone Number _____

Please print all information for vehicles on your account. If you need additional space, please complete another form.

Vehicle/ Unit #	State	Plate No.	Vehicle Make	Model	Color
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

Credit Card Applicant

By signing below, I authorize GeauxPass to charge the credit or debit card identified on my application for the necessary charges required to open a GeauxPass account. If I selected the Auto Replenish option on the application, I authorize GeauxPass to maintain my credit or debit card account on file and periodically charge the card for the amounts necessary to keep my account in good standing. I agree that if my credit or debit card information or number changes, I will notify the GeauxPass Customer Service Center immediately to avoid payment issues.

Name

Signature

Date

If you have questions, please call our toll free number (866) 662-8987 or visit www.geauxpass.com

GEAUXPASS TOLLTAG USER AGREEMENT

1. License. Subject to the terms of this User Agreement, the Louisiana Department of Transportation and Development (the "DOTD") licenses to Customer the GeauxPass TollTag automatic payment transponder (the "TollTag") issued in connection with this application for Customer's use on the LA1 Toll Bridge and as otherwise agreed by the DOTD. By using the GeauxPass TollTag, Customer agrees to comply with all terms of this User Agreement.

2. Use of GeauxPass TollTag.

- a. The GeauxPass TollTag shall remain the property of the DOTD at all times.
- b. A GeauxPass TollTag will be assigned to a single vehicle with a unique license plate. Customer agrees to activate, mount and display the TollTag in accordance with the instructions provided by DOTD. Your TollTag may not be used in another vehicle.
- c. Once applied, removal of the GeauxPass will destroy the transponder coil making the TollTag inoperable.
- d. If your registered vehicle's license plate information changes, Customer's GeauxPass TollTag Account MUST be updated prior to crossing the Toll Bridge or other authorized and interoperable facility.
- e. Customer may use the GeauxPass TollTag for automatic payment on any authorized facility of another public or private entity. Customer is responsible for verifying whether the facility accepts the DOTD GeauxPass TollTag for payment. (See Section 9.)

3. Customer's GeauxPass Account.

- a. Customer agrees to maintain a GeauxPass TollTag Account with sufficient balance, **ALL** current license plate information (including trailers, boats, etc.), valid payment method and contact information (address, phone and email).
- b. Toll charges are assessed based on the Toll Rate Schedule in effect at the time of the transaction. The applicable toll will be charged to your Account each time your TollTag passes through the tolling point.
- c. Customer is responsible for providing accurate account information and to update your account information if it changes. Visit www.GeauxPass.com to change or update your Account information. Failure to update your account information will result in toll violations and the issuance of a notice of non-payment.
- d. Credit Card Users. When the Customer's Account reaches the Low Balance Threshold found in the Account Parameters, DOTD will charge the Automatic Replenishment Amount found in the Account Parameters amount to the Customer's credit or debit card to fund the GeauxPass TollTag Account automatically. The Credit Card User is solely responsible for ensuring that the credit/debit card information on the GeauxPass TollTag Account is valid and accepting charges and can be automatically/electronically re-billed in the amounts required herein.
- e. **GeauxPass TollTag Users. A \$20 minimum payment is required to open a GeauxPass TollTag Account.**
- f. Customer may not avoid violation fees or charges by opening a new account when Customer already has an account, or by closing an existing GeauxPass TollTag Account and opening another one.

4. Itemized Statements. An itemized statement showing the transactions affecting Customer's GeauxPass TollTag Account may be obtained via the DOTD GeauxPass website. Such information may be obtained for free when accessing Customer's password protected information via the DOTD GeauxPass Manage Your Account website.

5. Lost, Stolen, Damaged or Defective TollTag. If Customer's GeauxPass TollTag is lost or stolen, Customer must notify DOTD immediately so DOTD may deactivate the TollTag. Until Customer notifies DOTD that the TollTag is lost or stolen, DOTD may continue to deduct from the Account all fees incurred through the use of the TollTag, and continue to charge Customer's account as provided in Section 3. DOTD will issue Customer a new TollTag at the current purchase price to be charged to the Customer's Account for each replacement TollTag, as well as for any TollTag damaged from abuse or improper use.

6. Termination of License. The DOTD may terminate the use of Customer's GeauxPass TollTag license at any time. Customer may terminate this license agreement at any time upon written notification to the DOTD. Customer will be refunded any remaining funds via DOTD credit card refund process, without interest, after Customer's GeauxPass TollTag account is closed. The Cash/Check User will be refunded any remaining funds (minimum of \$1.00), via DOTD processed check, without interest, after Customer's GeauxPass TollTag account is closed. The physical GeauxPass TollTag has no cash value.

7. Inquiries. Questions may be directed to: GeauxPass Customer Service Center at the DOTD LA1 Toll Office, 1821 South Alex Plaisance Blvd. (Hwy 3235), Golden Meadow, LA 70357 or by phone at 1-866-662-8987 during our regular business hours.

8. Multiple TollTags. If Customer registers more than one vehicle on a single account, each vehicle must have a unique GeauxPass TollTag affixed to the windshield of the registered vehicle. The Account Replenishment Balance and other charges will be increased incrementally in accordance with the rate schedule in effect at the time that the addition is made.

9. Interoperability.

- a. In the event that Customer uses Customer's GeauxPass TollTag to access a facility that is authorized and interoperable with the DOTD, information about Customer's GeauxPass TollTag Account will be shared with and transferred between the authorized entity and the DOTD for purposes of billing and collecting the proper tolls and fees.
- b. Use of Customer's GeauxPass TollTag on the facilities of another entity shall subject Customer to the rules and regulations of that entity. In addition, the entity, at its sole discretion, may refuse to accept Customer's GeauxPass TollTag as a method of payment.
- c. A credit card account may be required for transactions on non-DOTD GeauxPass facilities. Certain transactions will be charged directly and immediately to Customer's credit card which means it will not be deducted from Customer's pre-paid account.

10. General Provisions.

- a. The DOTD is not liable for the performance of the GeauxPass TollTag. Customer agrees to indemnify the DOTD against all damage, loss, cost, expense or liability that relates to the misuse or unauthorized use of Customer's GeauxPass TollTag. Customer agrees to hold harmless the DOTD against all damage, loss, cost, expense or liability that in any way relates to the use or the performance of the GeauxPass TollTag. DOTD HAS NOT MADE, AND DOTD EXPRESSLY DISCLAIM, ANY REPRESENTATION OR WARRANTY, EXPRESS OR IMPLIED, RELATING TO THE TOLLTAG (INCLUDING, WITHOUT LIMITATION, ANY IMPLIED OR EXPRESS WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR CONFORMITY TO MODELS OR SAMPLES).
- b. By purchasing and using the TollTag customer agrees that DOTD may change this GeauxPass TollTag User Agreement by providing Customer notice of any new terms. If the TollTag is used after Customer receives notice of the new terms, Customer will be bound by the new terms. Notices will be deemed received 10 days after being sent to Customer at the physical and/or electronic address in our records.
- c. If Customer's GeauxPass TollTag Account is insufficient to pay amounts owed to DOTD, Customer will remain liable for those amounts and responsible for any reasonable costs, including attorney's fees, incurred by DOTD, or its agents to collect any amount due. Customer will be responsible for a returned check fee on any check returned by Customer's bank.
- d. This agreement is not transferrable.
- e. This User Agreement shall be governed by the laws of the state of Louisiana. If any part of this User Agreement is deemed invalid by a court of competent jurisdiction, all other parts shall remain in full force and effect. Any action to enforce the terms and conditions of this agreement shall be brought in the 19th Judicial District Court in the Parish of East Baton Rouge, State of Louisiana.

I hereby apply for a license to use the GeauxPass TollTag transponder(s) which, subject to all applicable rules of the Louisiana Department of Transportation and Development and other applicable entities, will allow me to gain passage via designated toll lane(s) on DOTD toll facilities and to gain access or use of other authorized facilities. I agree that I have read, understand and will be bound by the terms of this GeauxPass TollTag User Agreement. **It is understood and agreed that Customer's execution of this GeauxPass TollTag application, and/or use of Customer's GeauxPass TollTag on the toll bridge or other interoperable facility, Customer has authorized DOTD to make charges against customer's account and credit card to satisfy Customer's obligations under this User Agreement.**

Customer's Printed Name

Account Number

Customer's Signature

Date